

United Arab Emirates

Ministry of Interior

Fujairah Police General Command



دولة الإمارات العربية المتحدة

وزارة الداخلية

القيادة العامة لشرطة الفجيرة

User's Guide for the E-Services

The Fujairah Police General Headquarters website is available on the following domains:

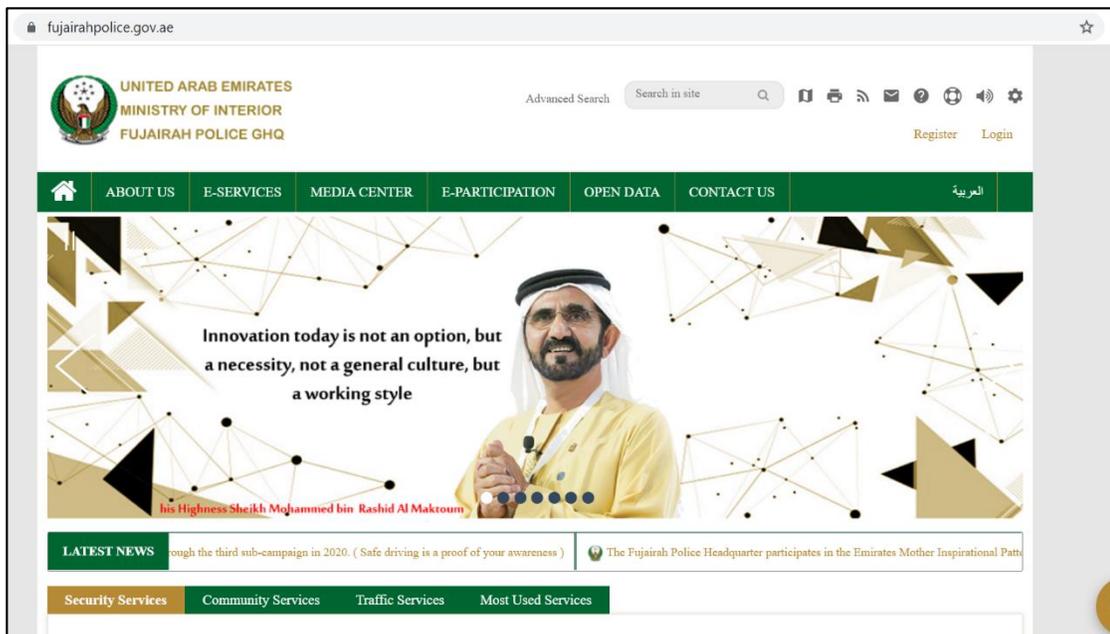
Fujpol.gov.ae
Fujpolice.ae
fujairahpolice.gov.ae
شرطة-الفجيرة.إمارات

Access to the website via the following browsers: Microsoft Internet Explorer 9.0+, Google Chrome, Firefox 40.0+, Safari 5.0+, Opera

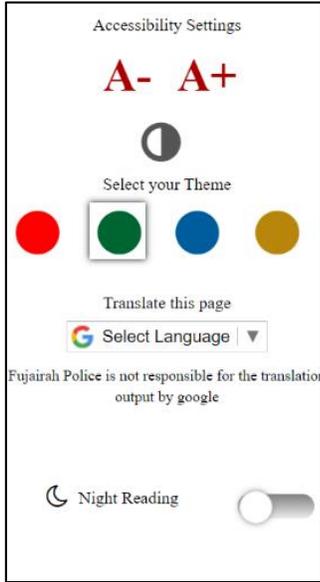
Through the link
(<https://www.fujairahpolice.gov.ae/Default.aspx>)



* The home page of the website



The official emblem of the Fujairah
Police General Command



* Setting button: to control the settings, change the font size, display colors, page translation, use the night reading system.

* To listen the page



*** Help: Some instructions to help navigate the website**

HOME / Help

Help

- To change the size of characters on the web page:
 Follow the instructions listed below to change the text font size on the web page.
 For Internet Explorer 6 and above, it must do the following steps:

1. Go to the main menu
2. Choose View -
3. Choose the appropriate text size

If the text font size has not changed over the previous steps, you can use another method to choose the default size, by doing the following steps:

1. Go to the Tools menu
2. Choose Internet options
3. Click the box for the "Ignore font" option shown in the webpages box, a tick (✓) appears next to it. Then click on "Ignore font styles shown" in the webpages box with a tick (✓) next to it.

- Use the mouse

1. On the Start menu, choose Control Panel
2. On the control panel make sure that you are in Classic view (all Control Panel icons appear) if it is not at the bottom of the Control Panel in left pane, choose Switch to Classic View and then choose View.
3. In the Display Properties dialog, select Tab Settings.
4. In the Settings tab, under Screen Resolution: Select the Screen Resolution value by moving the arrow slider. Choose OK.
5. To close the control panel: Select the Close button

- Change screen resolution:
 The best display or statement for the website screen is 12801024 x or higher, and to control the screen resolution you can follow the following steps:

1. Go to the Start menu
2. Choose Control Panel
3. Make sure that you are in the control list that you are in the classic view (all control panel icons are visible)
4. If you are not in the Control Panel window from the left pane, choose Switch to Classic View
5. Choose the offer
6. In the Display Properties dialog box, click Choose Settings
7. At the Settings button and in the Screen Resolution window by moving the slide arrow
8. Choose OK
9. To close the control panel, choose the Close button

- Microsoft Excel files (XLS):
 In the event that you do not own Microsoft Excel, the Fujairah Police website provides you with the ability to download the Microsoft Excel 2003 Viewer.



*** Answer the most common questions**

HOME / FAQ

FAQ

Q. What is the validity period for the certificate?

Q. Can I request for more than one certificate on the same day?

Q. How long is the Ajyal Police program?

Q. Can the student enroll in the program for more than one course?

Q. What age groups are allowed to enroll?

*** To send the website link to your friend via email**

Email To Friend

Enter your name

Email ID

Enter friend name

Enter friend email address

Clear Send

*** RSS**

HOME / RSS

RSS

News RSS

* To print a page from the website

Print 1 sheet of paper

Destination HP DeskJet 2130 serie

Pages All

Copies 1

Layout Portrait

Color Color

More settings

Print Cancel

* Guided tour of the website

Personalization

You can utilize important features like personalizing your profile, listening to voice files and search in the website

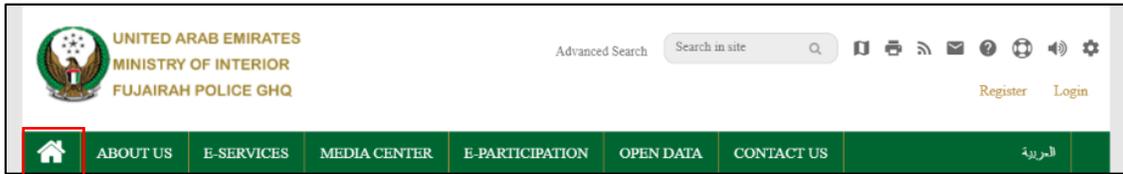
Previous Next End Tour



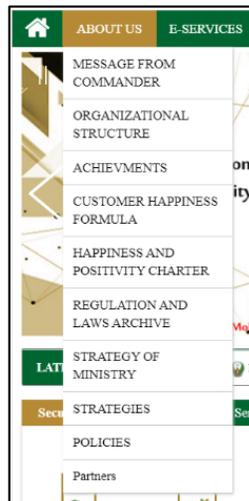
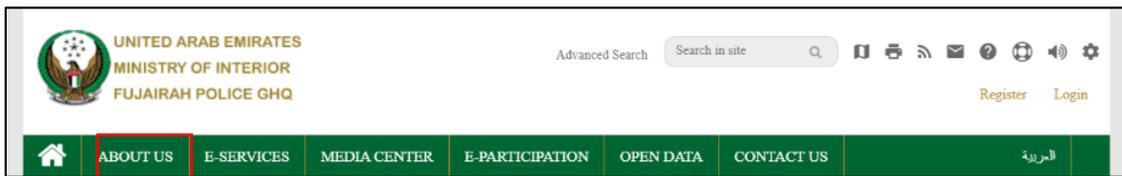
*** To search the website**



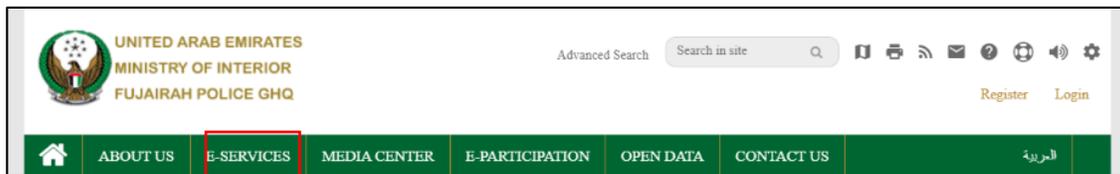
*** For advanced search on the website**



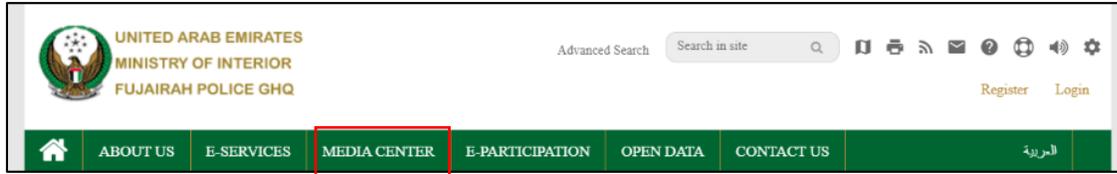
***Press the home button to go to the home page of the website**



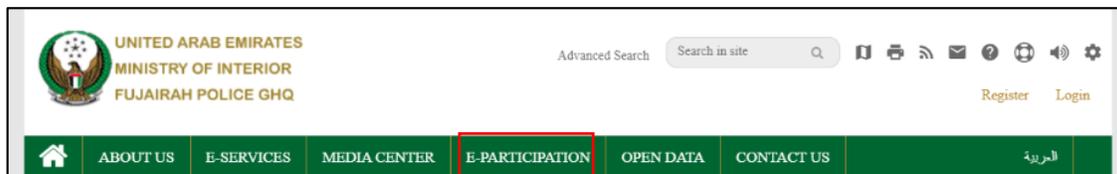
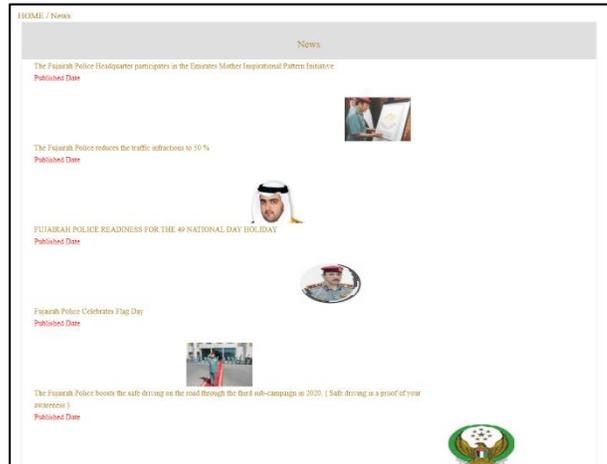
*** You can read about several matters related to the Fujairah**



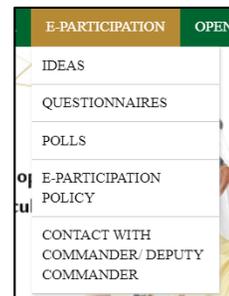
*** List of services provided by the Fujairah Police General Command**

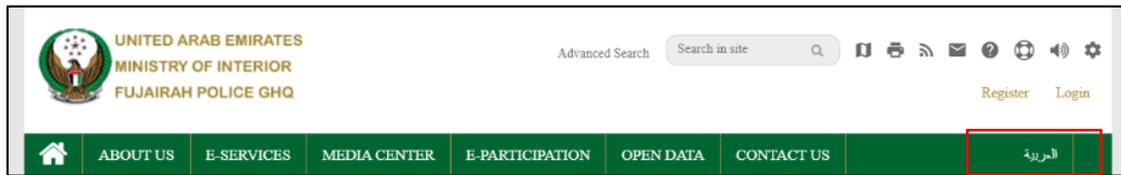


* Media Center: To view the news related to the Fujairah Police General Headquarters



* E- participation: the ability for users to share their ideas and opinions. They can also communicate with the Commander and Deputy Commander

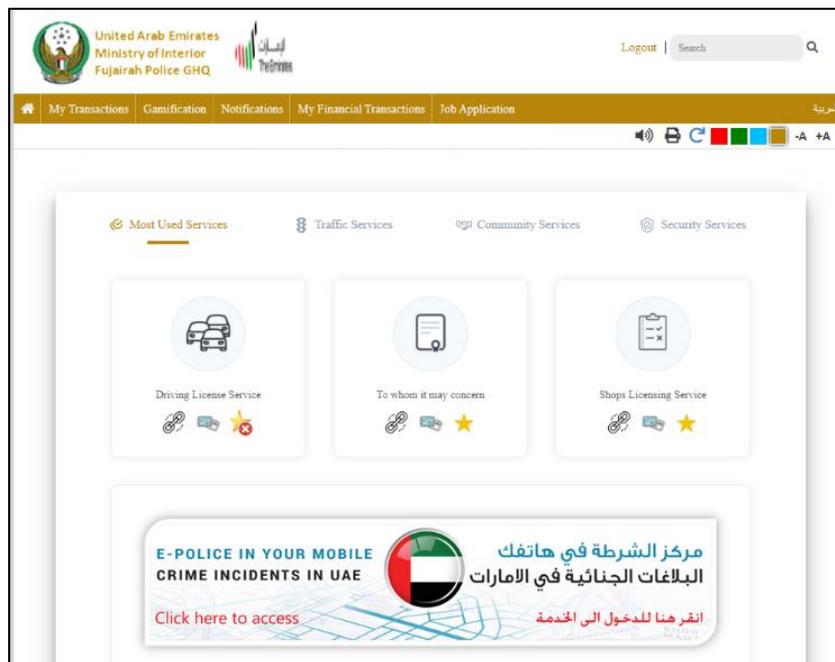




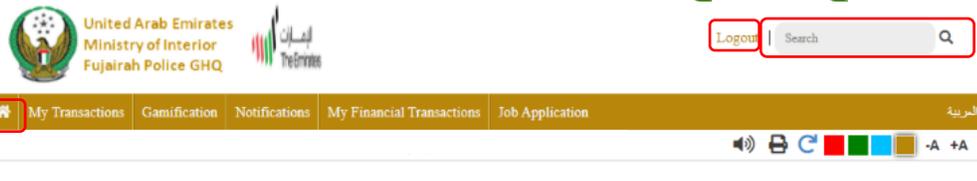
* The page can be converted in Arabic



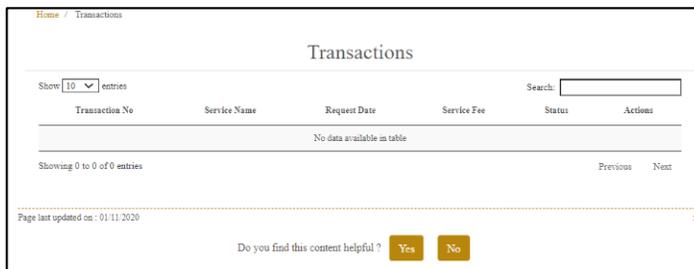
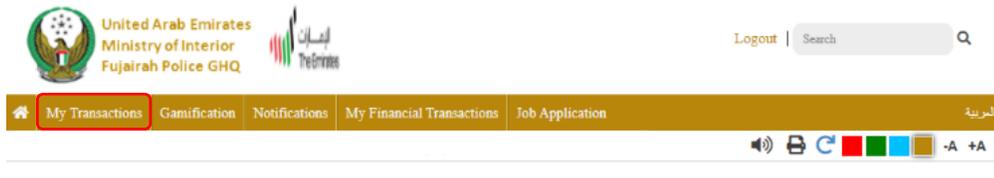
After registering on the website, you will automatically go to the page of all services of the Fujairah Police General Headquarters



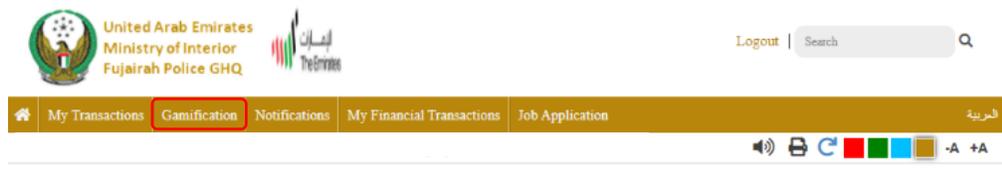
* To log out of the website * Search on the website



* To return to the main page of e-Services



* To view all the user's transactions click on the "My Transaction" button



* To start the game "drive safe"





Home / Notification

My Notifications

قائمة الإخطارات
ملخص الإخطارات المرسله من مدير النظام

Notification icons: Bell, Document, Dots, Refresh, List

*** To view the notices received**



Home / Payment

Payment

Page last updated on : 01/11/2020

Do you find this content helpful ?

Rate Page Content
★★★★☆
49 Users have rated. Average Rating 3

*** To see paid transactions**



Job Application Service Code : JOB

Service Fees AED No fee required	Service Time 1 Working Day	Scan QR Code [QR Code]	User Manual [PDF Icon]	Start Service [Hand Icon]
Service Info	Procedures	FAQ		

Service Description
It is a service provided to workers and job seekers in the police field.

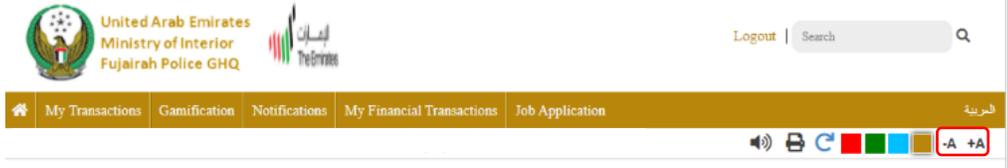
Target Audience
All categories of Society

Documents Required
Curriculum Vitae
A copy of the latest certificate
Academic record
A copy of the training certificate

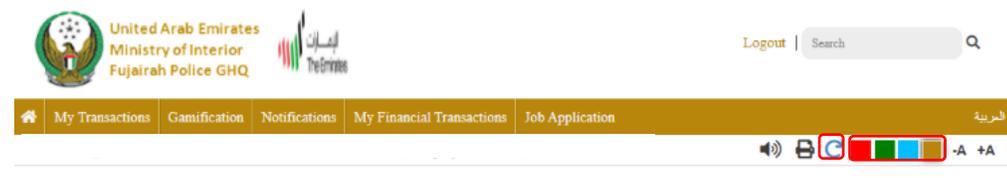
* Apply for a job application service



* To change the language to Arabic

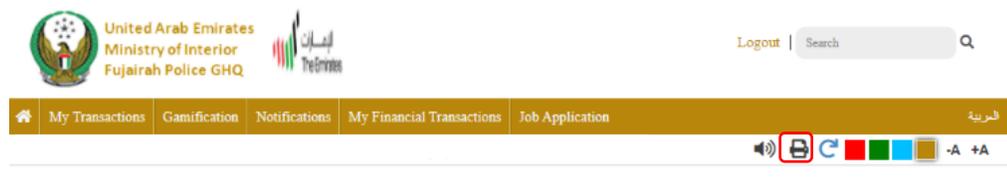


* Change the font size

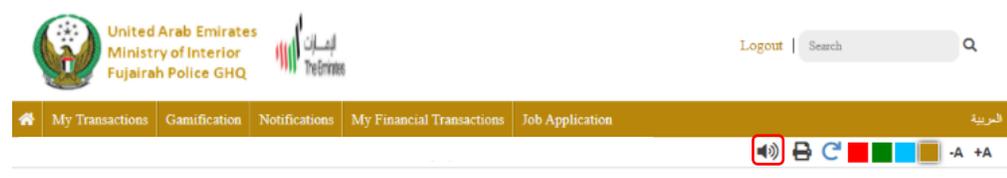


* Returns the primary "brown" color of the page

* Change the color of the tape depending on the user's desire

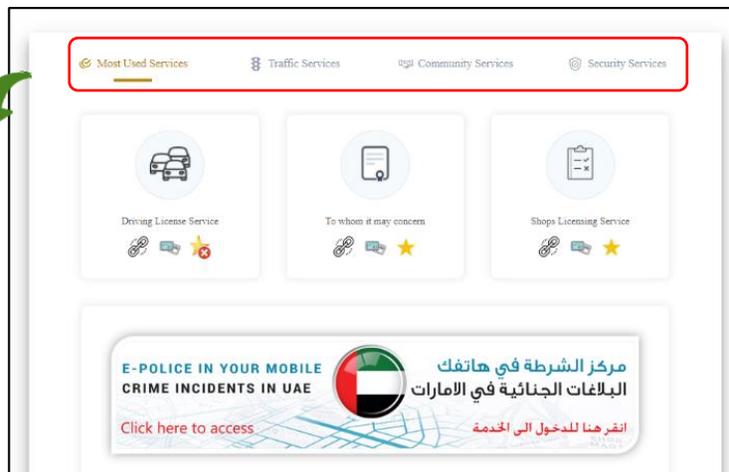


* To print the page



* To listen Page

*** Classifications of E- services of the Fujairah
Police General Command**

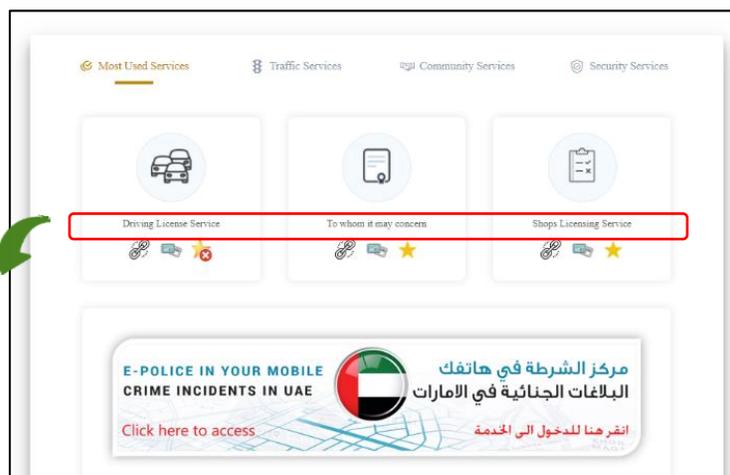


***The classification of the most Used services
includes three E- services:**

Driving license service

To whom it may concern

Shops licensing service





*** Service information** includes a comprehensive definition of the service, which includes the target audience for the service, the documents required for the service, the financial fees for the service, the channels for providing the service, and finally the steps for applying for the service

Service Description
Is a service that allow you to get request approval for driving licensing.

Target Audience
All categories of Society and (Different Nationalities) Male/female: (1) Light vehicle: (17 years and above) - (2) Heavy (over 20 years and above) - (3) Heavy (over 21 years and above) - (4) Light (over 17 years and above) - (5) Light (mechanical driver: 20 years and above) - (6) Heavy (mechanical driver: 20 years and above).

Documents Required
 ****Category: Citizens (17 years and above)
 - Copy of valid passport.
 - Approval letter from the guardian.
 ****Category: Expatriates on commercial sponsorship from within the country:
 - Copy of valid passport and visa.
 - Approval letter from the guardian.
 - Copy of Emirates ID.
 ****Category: Expatriates on commercial sponsorship from outside the country:
 - Copy of valid passport and visa.
 - Approval letter from the guardian.
 - Copy of Emirates ID.
 - Copy of the job ID card (issued by Ministry).
 - In which it may contain certificate issued by the branch in the Kingdom.
 ****Category: Expatriates on sponsor parents from the Emirates (17 years and above)
 - Copy of valid passport and visa.
 - Approval letter from the guardian.
 - Copy of Emirates ID.
 - In which it may contain certificate issued by the branch in the Kingdom.
 ****Category: Expatriates on sponsor parents outside the Emirates (17 years and above)
 - Copy of valid passport and visa.
 - Approval letter from the guardian.
 - Copy of Emirates ID.
 - Copy of the job ID card (issued by Ministry).
 - In which it may contain certificate issued by the branch in the Kingdom.

Service Fees
No fee required.

Execution Steps
 **** Website:
 1. Access E-services - Traffic Service - Driving License Service.
 2. Apply for the service.
 3. Approval will be sent through the Email.
 **** Service Center:
 1. Visit Traffic Services and Licensing Center.
 2. Apply for the service at the designated counter.

Locations and times of service submission
 Website - 24 Hours
 Traffic and Licensing Service Center in Fujairah (Customer Service Center) from Saturday to Thursday from 9:30 am to 2:30 pm



*** Procedures** include steps to provide the service

Service Execution Steps

Step 1 Sign in (To apply for the service please click the "Sign in / Register here" link at the top of the page)

Step 2 Fill out the form and Submit the request

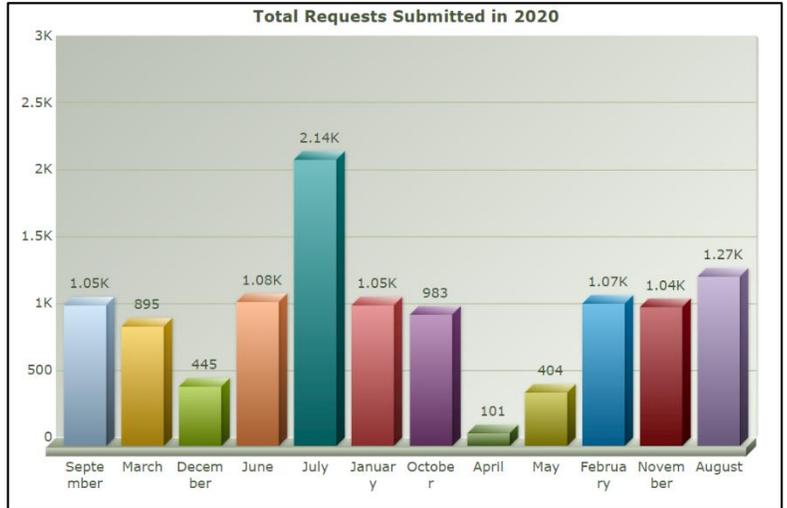
Step 3 Studying the request by the concerned employee

Step 4 Approval of the request

Step 5 Visit the Fujairah Institute of Driving or the Dibba Driving Institute to complete procedures



*** Service Usage shows the total requests for the service for each month**

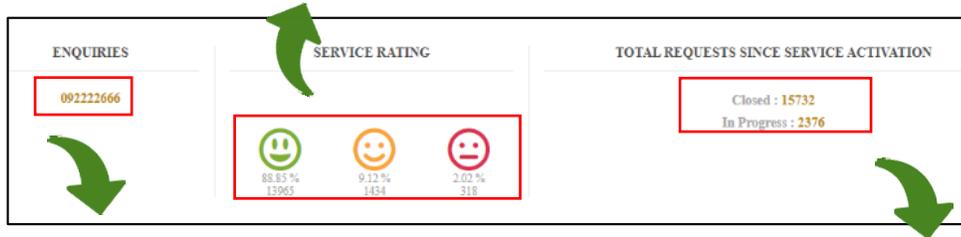


*** Frequently Asked Questions a set of the most frequently asked questions, if any, appears**



*Service Rating

Service values Satisfied, Unsatisfied, and Neutral



* Inquiries and contact the attached number

* Total number of requests

* Rate the service card



* To add the service to the favorites





*** To know the possibility and method of access to the website**

HOME / Accessibility Policy

Accessibility Policy

In our ongoing quest for excellence, and to realize the highest quality standards of institutional performance, and considering our belief in the importance of promoting electronic presence through simple and innovative channels of communication with all community sectors, we consider involving the public in the process of developing and improving our services as a matter of concern for our leadership. The Ministry of Interior / Fujairah Police GHQ is keen to facilitate access to information and services on this website. The website contains a number of features which can help users, especially those with special needs, to seamlessly and quickly access information or services. The accessibility features include:

- Site Map
- Text to Speech
- Zoom Screen
- Alternate Text for Images
- Change Text Size
- Change Colors

• Site Map
The Ministry of Interior / Fujairah Police GHQ follows the standards of the World Wide Web Consortium (W3C) to maintain the structure, navigation, look and feel of the website. This makes browsing and accessing information and services easier.

• Text to Speech
This website provides the Text to Speech feature for the visually impaired. You can activate this feature by clicking on the link Listen to this Page at the top of the page.

• Zoom Screen
If you are having difficulty reading a text or viewing images, you can select Zoom to zoom in and enlarge the screen. You can change the screen size by selecting the menu View , then select Zoom and set the page size according to your need.

• Alternate Text for Images
Each image on the website of the Ministry of Interior is / Fujairah Police GHQ tagged with a written description. Position the mouse over the image to read.



*** To learn about the user's privacy policy**

HOME / Privacy Policy

Privacy Policy

The Fujairah Police GHQ is committed to protecting user privacy and will not collect any personal information unless the user chooses to provide this information to the Fujairah Police GHQ. By using this website, you agree to the terms and conditions of this Privacy Policy. The Fujairah Police GHQ reserves the right to make any minor or major changes to its privacy policy terms and conditions from time to time without prior notice.

Browsing the Website

When you visit the Fujairah Police GHQ's website to browse the information it contains, you do so as an anonymous user unless you choose to provide personal information. If you do nothing during your visit but browse through the website reading pages, viewing photographs, or downloading information, for example we will automatically gather and store certain information about your visit. This information does not identify you personally. Information gathered automatically is used for, among other things, site management, compiling reports and usage statistics, and, in the case of suspected unauthorized activity, for law enforcement and possible criminal prosecution.

The following are the types of information automatically collected and stored about your visit to the website:

- The Internet domain and Internet Protocol (IP) address used to access our website
- The type of browser and operating system of the computer used to access our website
- The date and time of the visit
- The pages visited on our website
- If you linked to our website from another website, the address of the other website will be stored
- If you linked to our website from a search website, the address of that website and the search term you used will be stored.

Registering online for an account to avail eServices

Unless stated otherwise, if you register online to create an account using our online form, for example to avail the eServices, you will provide your name and e-mail or other information. We will use this information only to create your account and to better serve you, for example, with the available eServices.

Registered users, if they have opted to receive updates and notifications, may receive e-mail notifications.

The Fujairah Police GHQ does not guarantee that the operation of its website will be uninterrupted or error free, or that the content will be virus-free. In the event that the Fujairah Police GHQ notifies registered users of any known interruption or irregularities in the operation of the website, the registered user shall take the appropriate steps in respect to computer security, which may reasonably be required by the Fujairah Police GHQ under such circumstances, in order to prevent or mitigate potential losses arising from such interruption or irregularities.

Submitting a Resume Online

The data included in the resume that you submit will be used for employment consideration only; and will be stored in an internal tracking system for a period of one year. Your data is only available internally to a limited number of recruitment staff.

Sending us an e-mail or filling the online form using our Contact Us or Suggestions pages.



*** View the website map**

HOME / Site Map

Site Map

ABOUT US <ul style="list-style-type: none">Organizational StructureCustomer Happiness FormulaStrategy of MissionMessage From CommanderAchievementsRegulations and Laws ArchiveINNOVATION STRATEGYINNOVATION POLICY	Digital Participation <ul style="list-style-type: none">MeasOpinionPollSurveyDigital Participation Policy E-services <ul style="list-style-type: none">Traffic Services<ul style="list-style-type: none">Request Car Stump for Determined CasesDriving Licence ServiceCommunity Services<ul style="list-style-type: none">Contact with Commander/Deputy CommanderSecurity Services<ul style="list-style-type: none">To Whom it May ConcernStops Licensing ServiceEvent Security Approval ServiceRental Car CompaniesHotel Facilities Licensing ServiceSecurity Clearance Service	Open Data <ul style="list-style-type: none">Fujairah/Police E-Services StatisticsOpen Data Policy General Links <ul style="list-style-type: none">Contact UsFAQCopyrightDisclaimerTermsandConditionsPrivacyPolicy
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HOME / Copyright

Copyright

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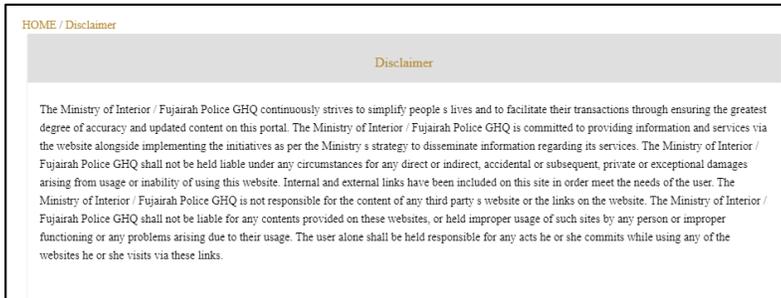
*** To learn about the copy rights from the Fujairah Police General Headquarters website**



*** To view the Customer Happiness Charter**



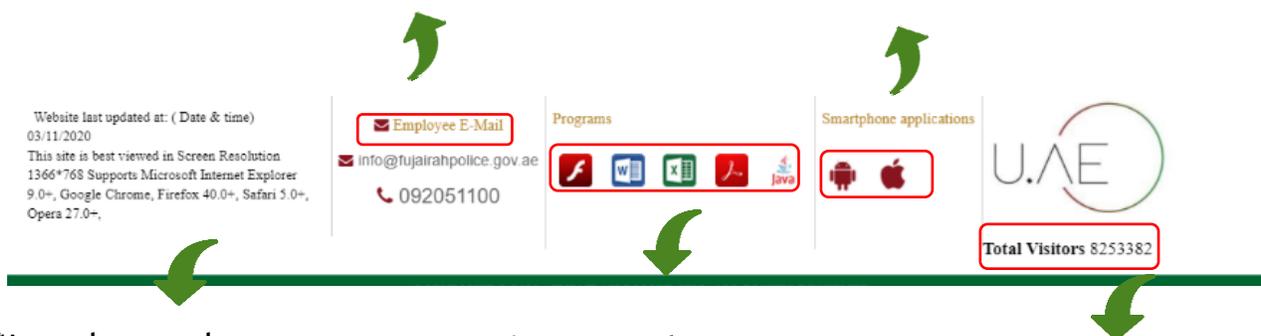
***Disclaimer**



*** Learn about the shortcuts on the website**

*** To contact via e-mail and contact number**

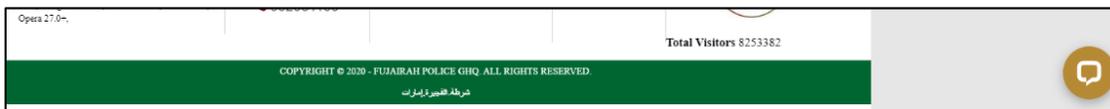
*** Available applications in smart phones**



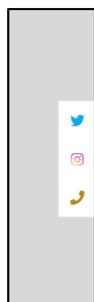
*** Latest changes to the website**

*** Some external programs that the user may need**

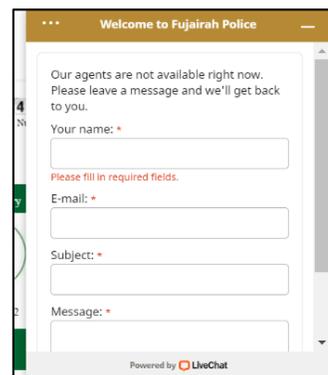
*** Number of visitors to the website**



*** Live chat through the website**

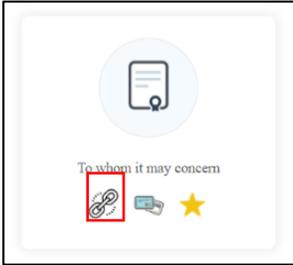


***Communication channels**



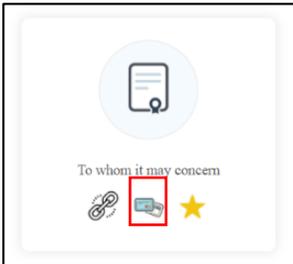
* To whom it may concern

* To start service



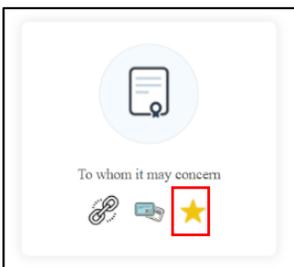
The screenshot shows a mobile application interface for the 'To whom it may concern Certificate' form. The form is divided into several sections: 'Customer Information' with fields for 'Mobile ID', 'A', 'B', 'C', 'D', 'E', 'F', and 'G'; 'Details' with fields for 'Class', 'CERTIFICATE REQUIRED BY', 'PLAN SELECT', and 'Class'; 'Card Details' with a 'Class' field; and 'Attachments'. At the bottom, there are 'Back', 'Next', and 'Submit' buttons.

* To view service card



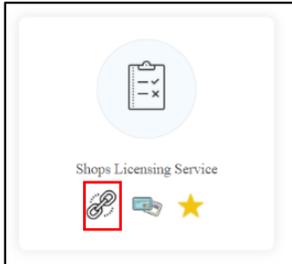
The screenshot shows the details page for the 'To whom it may concern' service. At the top, it says 'To whom it may concern' and 'Service Code : TWC'. Below this is a navigation bar with icons for 'Service Card', 'Fill the Form', 'Service Rating', 'Pay Service Fee', and 'Service By Email'. The main content area has five cards: 'Service Fee' (AED, Fees Application), 'Service Time' (2 Working Days), 'Scan QR Code', 'User Manual', and 'Start Service'. Below these are four tabs: 'Service Info', 'Procedures', 'Service Usage', and 'FAQ'. The 'Service Description' section at the bottom states: 'Service provided to the customers to obtain a certificate To whom it may concern to various type of complain such as - Detention Duration, Complaint Registration (defendant), lost and found, spoliation and Fire'.

* To add the service to the favorites



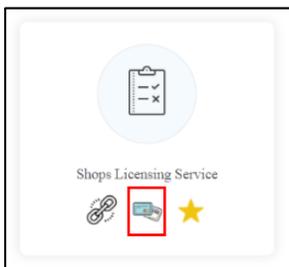
*Shop licensing service

* To start service



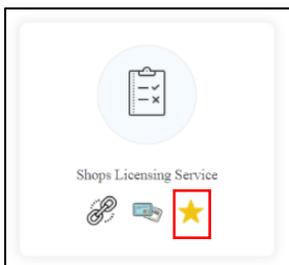
The screenshot shows the "Shops Licensing Service" form. It is divided into several sections: "Personal Information" with fields for name, address, phone, and email; "Service Details" with radio buttons for "New" and "Renew and Update Commercial Information"; and "Attachments" with fields for "Copy of Applicant Emirates ID", "Letter from Municipality", "Copy of Licensing Form", and "Copy of Rental Contract". Each attachment field has a "Choose File" button. At the bottom, there are "Back", "Reset", and "Submit" buttons.

* To view service card



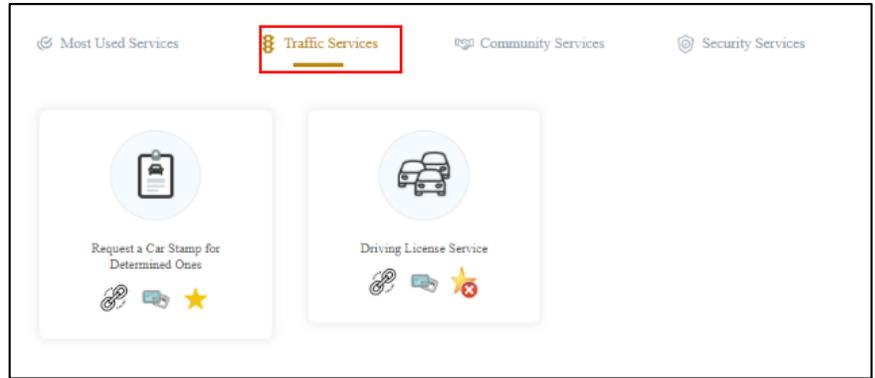
The screenshot shows the "Shops Licensing Service" service card. It includes a "Service Code : SLS" at the top right. Below the title are navigation icons for "Service Card", "Fill the Form", "Service Rating", "Pay Service Fees", and "Service By Email". The main content area is divided into four cards: "Service Fees" (AED, Fees Applicable), "Service Time" (1 Working Days), "Scan QR Code" (with a QR code), and "User Manual" (with a PDF icon). A "Start Service" button is also present. Below these are tabs for "Service Info", "Procedures", "Service Usage", and "FAQ". A "Service Description" section at the bottom explains the service: "Is a service offered to the customers to obtain security approval for the licensing of shops (copies of keys / women's saloons / military sewing shops)."

* To add the service to the favorites



***Classification of traffic services include**

- Request a car stamp for determined people
- Driving license service

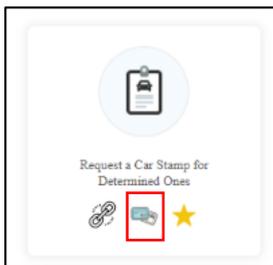


*** Request a car stamp for determined people**

*** To start service**



*** To view service card**

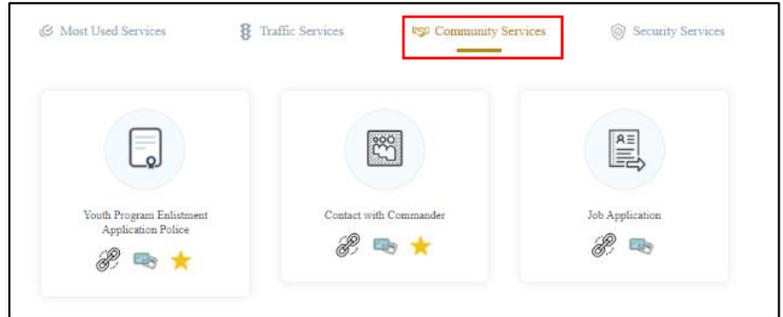


*** To add the service to the favorites**



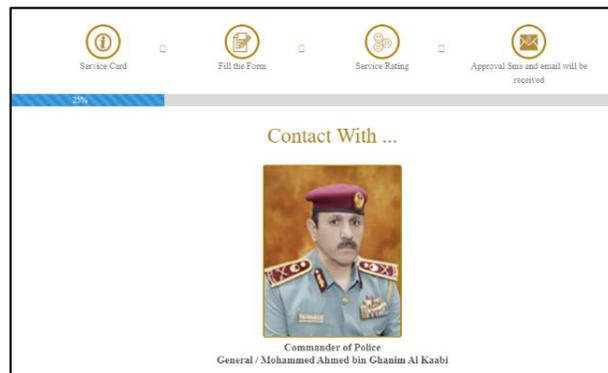
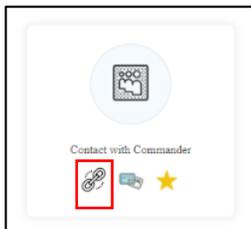
*Classification of community services include

- Youth program enlistment application police
- Communicate with Commander
- Job Application

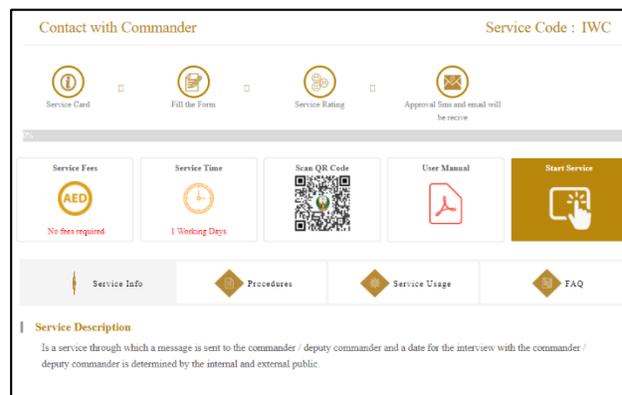
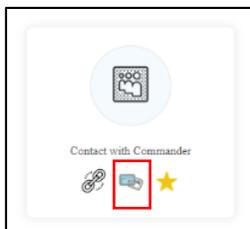


* Communicate with Commander

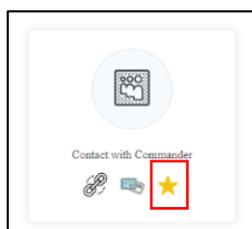
* To start service



* To view service card

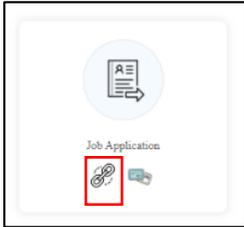


* To add the service to the favorites



*Job Application

* To start service



Job Application

A Personal Information

*To view application, Please provide details of the service within 15 days after

*We will be able to help you in the Mobile under number 1122222222

B Qualification

C Skills

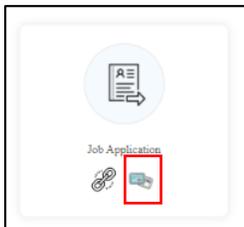
D Language

E Address

*No. of House

F Copy of Training Certificate "If any"

* To view service card



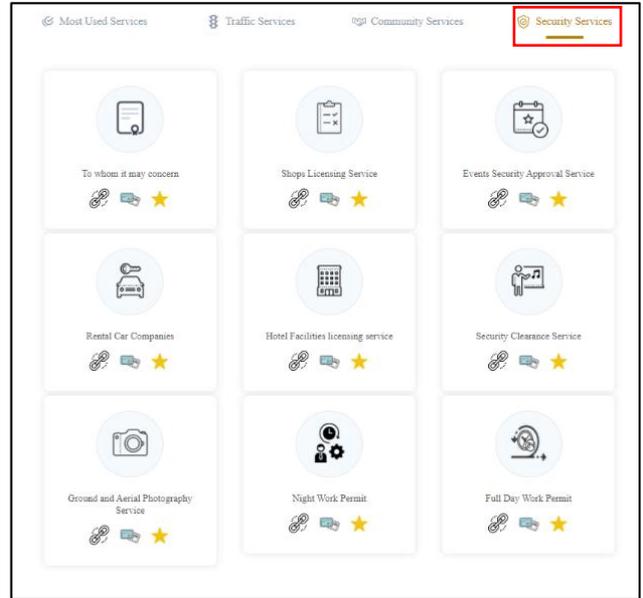
Job Application Service Code : JOB

Service Fees AED <small>No fee required</small>	Service Time <small>1 Working Day</small>	Scan QR Code 	User Manual 	Start Service
Service Info	Procedures	FAQ		

Service Description
It is a service provided to workers and job seekers in the police field.

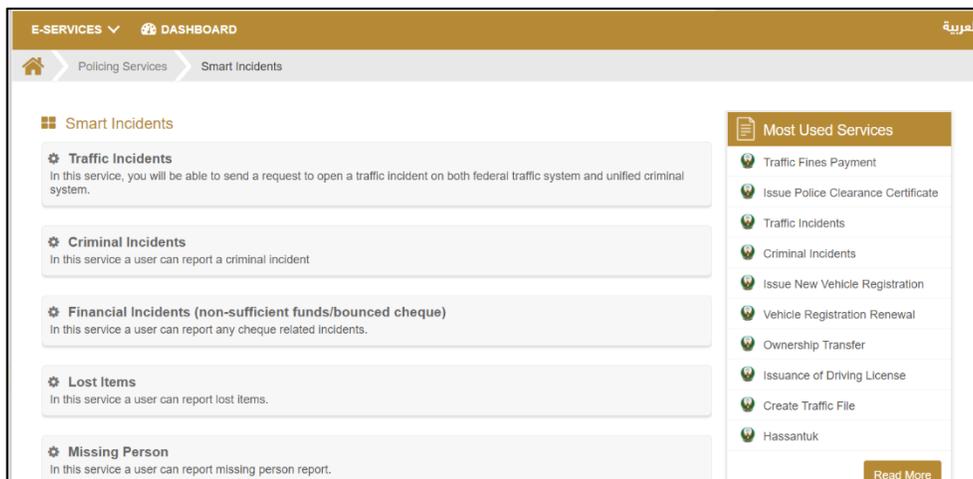
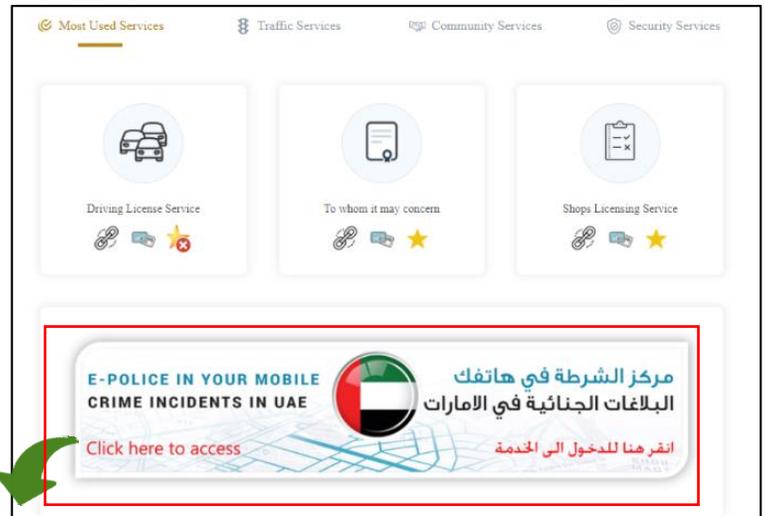
*Classification of security services include

To whom it may concern	Security clearance service
Shops licensing service	Ground and aerial photography service
Events Security approval service	Night work permit
Rental Car Companies	Fall Day work permit
Hotel Facilities licensing service	



* To access the E-police in your phone

The user is transferred to the service page on the Ministry of Interior website



*** To access the following services,
the user is transferred to the
website of the Ministry of Interior**

